

SCA helps with design and implementation of an IT Project Management Office to centralize project services for a \$1 billion per year life insurance company.

The Client

One of the largest fraternal life insurance societies in the United States with \$1 billion a year in revenue and \$32 billion of life insurance in force.

The Situation

For several years, this company has consistently suffered run-away IT projects. Software development projects were managed inconsistently from one project manager to the next and with no standard approaches to development and implementation. Additionally, a lack of project metrics such as resource usage and budget tracking

“Strategic Consulting Associates provided exceptional services in helping with the establishment our new Project Management Office. SCA understands common sense process and operations of a project management office which will make a significant contribution to the performance of our project delivery services.”

Robert Rubio
Vice President, Information Services

made it impossible to understand whether projects were on track or not. Senior management from all functional divisions were asking for improved performance in information systems projects.

The Challenges

- Centralize project management services.
- Train project managers in a consistent project delivery methodology.
- Integrate project and engineering management processes into a coherent and repeatable methodology

- Create a centralized project information repository from which to report resource and budget utilization data.
- Implement a PMO Balanced Scorecard to measure the success of the new organization.

The Solution

Strategic Consulting Associates was retained to work with a newly organized Project Management Office responsible for management of all IT projects. SCA was responsible for working with the new organization director in determining critical pain points in project services delivery. Following this due diligence process SCA worked with an internal implementation team in defining a comprehensive plan that focused on the critical processes that would yield the greatest benefit in the shortest time frame. SCA helped with redefining project initiation, project definition, feasibility analysis, return on investment, development of a project dashboard for project status as well as integration of selected software engineering processes for maximum project performance. Additionally, SCA provided training to project managers and users in best practices of software engineering and project management.

The Benefit

The client has seen a significant increase in project performance as a result of the implementation of the PMO concept. Projects are now managed using a consistent approach; budget and resource tracking now provide clear use of scarce capital resources; projects and their teams are measured using a consistent and fair performance management system.

ABOUT STRATEGIC CONSULTING ASSOCIATES

Strategic Consulting Associates is a regional provider of integrated business and technology consulting in the areas of strategy, solutions, IT architecture and professional services. SCA is committed to providing a seamless approach to these services by combining excellence in execution with continuous innovation to help its clients effectively compete in the 21st Century. SCA is in the business of helping organizations develop breakthrough performance in their IT organizations by implementing technology-enabled solutions to deliver new products and services, streamline business processes, and develop mission-critical applications. SCA has access to best-in-class technology and management professionals to help achieve your organization's goals.

